



inviZage

T E C H N O L O G Y

How to get
more from your
**Computer
Systems**
and help improve
your business





ABOUT INVIZAGE

Invizage Technology is a leading provider of I.T. services for Australian small and medium businesses. Over 8 years ago we began life as a service firm - fixing computers when they broke down. Although our service and product offerings have expanded considerably, our customer focus and high standards of service still underpin everything we do.

KEY FACTS ABOUT INVIZAGE

- ▶ Offer an Australia-wide network with offices in Sydney, Melbourne, Brisbane, Adelaide, Perth and Ballarat, and authorised partners in other cities
- ▶ Known for employing the best I.T. engineers in Australia - our problem-solving skills are second to none
- ▶ Service over 7000 small-medium businesses
- ▶ Owned jointly by the original founders and Telstra, through their subsidiary Sensis
- ▶ Over 8 years in operation



INVIZAGE SUPPORTS YOUR BUSINESS NEEDS

Thousands of Australian businesses use Invizage Technology's services to provide high quality I.T. support, specialist technology know-how, and improved technology effectiveness.

The types of organisations we help most include:

- ▶ Businesses without internal I.T. staff
- ▶ Businesses that are geographically dispersed and need local support
- ▶ Businesses whose I.T. staff enlist Invizage resources for special projects (large rollouts, office moves)
- ▶ Businesses with I.T. administration and support resources that tap into our specialised expertise and project implementation capabilities

“Do people regard YOUR technology systems as an obstacle for effectiveness, or a powerful business enabler?”

1.

Helpdesk Support



Often the thing your staff need most is access to fast support. Our helpdesk provides very quick response times and can solve most problems by talking to you on the phone or using our remote control technology to help you get back to work quickly with minimal disruption. For businesses with inhouse I.T. resources, using our helpdesk can dramatically increase your team's effectiveness.

Call 1300 130 101 for Helpdesk Support
8am-10pm weekdays
9am-5:30pm weekends

2.

Onsite Service



For times when you need an engineer at your premises, Invizage provides onsite troubleshooting services for networks, servers, computers and almost any other technology. Our engineers are fully qualified and very experienced problem solvers - we see different problems every single day! We also provide installation and relocation services. It's like having your own team of I.T. professionals on staff, to use whenever you need them!

Call 1300 130 101 for
Onsite Service - we also have a
No-Solution, No Charge guarantee!

SIX WAYS TO GET THE MOST FROM YOUR COMPUTER SYSTEMS

3.

I.T. Consulting Advice



Often the root cause of I.T. problems is a lack of good advice. Invizage consultants are experts in understanding and communicating the technology needs of small and medium businesses. We can provide advice for your next upgrade, address a specific problem, or work with you to create a technology plan that will allow your technology to evolve as your business needs and constraints change.

Call 1300 130 101 to arrange
your FREE consultation

4.

Project Management



Having new systems installed can be a daunting prospect but with Invizage in control, you can rest assured that your project will be implemented smoothly and to budget (in fact, we always provide a fixed price so you know the total costs upfront). Your Project Manager uses a detailed project plan to coordinate the entire process, and works with you to agree upfront on the deliverables, timing requirements and strategies to minimise any business disruption.

For more information, ask for
our Project Process Map

CALL 1300 130 101 TODAY

5.

Support Plans



Why waste money fixing problems when you can prevent them? Invizage Support Plans offer a unique combination of preventative maintenance and support services which give you smooth running computer systems for a low monthly fee. Help to minimise nasty surprises like viruses, hackers and hardware failures!

Protect each computer from as little as \$3 per day!*

Call 1300 130 101 to speak to a consultant and find out how a Support Plan can help your business.

* Pricing includes GST and is based on businesses located within 30kms of the CBD in serviced areas, and depends on the exact plan selected.

6.

I.T. Products



To get the most from your technology, you need access to reliable infrastructure - at the right price. Invizage has over 120,000 different I.T. products available through our website - that's everything including computers, notebooks, servers, software, digital cameras, projectors, printers, backup systems, consumables, and much more. Prices are extremely competitive and we can also install the product for a complete turn-key solution.

Visit www.invizage.com.au today to see for yourself

SIX WAYS TO GET THE MOST FROM YOUR COMPUTER SYSTEMS

INVIZAGE IS...
YOUR I.T.
DEPARTMENT



CALL 1300 130 101 TODAY

TESTIMONIALS

Here's
what our
clients say...



"Invizage has definitely helped us get the most out of our computers. I think the engineers and consultants show a real commitment to our bottom line in their approach to planning for upgrades...."

Fraser Brown, Telezygology Inc

"I was rapt with the service and communication I had with all the engineers I dealt with - very professional. In fact, I was extremely happy with all my dealings with Invizage and have already referred you to other businesses."

Brad Peatling, Bakers Delight

"Our engineer was a delight. He listened, he was calm, non-judgmental and fixed the problem. I'm listing all my other glitches ready for another phone call...."

Barb Dennis, The Nous Group

"I have used four different I.T. companies over the last three years and all were hopeless. I will use Invizage for all future work...."

Richard George, RG Fire Consultancy

"Since being on a Support Plan, our server has not been down unintentionally in the last 18 months. The support program takes all the hassle of day to day system housekeeping from us and lets us get on with what we do best - distribution consulting."

David Stafford, Galbally Carroll Consulting

"I was very impressed on the whole... well done guys. In the past, getting a PC fixed was similar to calling the washing machine man and waiting for eons!..."

Gaelyn Taylor, Coffee HQ

"The Service Desk booked me in straight away for an appointment the following day, at a set time. The engineer was on time and extremely polite, professional and helpful. He was a great help and solved all the problems. The service is great - friendly people who know what they are doing and take the stress out of the situation."

Kym McAlinden, McKell Street Design

"Our engineers are always very competent and skilled. They are very good at explaining I.T. issues and keeping us informed...."

Fenella Bendix, The Value Creation Group

"I first called Invizage because I knew they would respond straight away. The team leader always knows what he is doing and provides explanations in plain English. Their rates are also reasonable - I keep telling them they should increase their prices!"

Sally Cliff, Executive Interim Management

These are just a few of the many testimonials we have from clients around Australia.

We look forward to having the opportunity to work with your company and adding you to the list.



TECHNOLOGY CHECKLIST

How does your business rate?

■ Information Security

Is your company information protected from internet hackers, viruses, spyware and spam?

■ Server and Network Infrastructure

Do you have the right server, internet connection, backup system, and workstations for your business?

■ Professional I.T. Support

Do you have access to a professional Helpdesk team that's available 7 days a week? Can you get fast Onsite Support for troubleshooting, installations or when moving offices?

■ Preventative Maintenance

Do you wish you could keep systems running smoothly and prevent problems from happening before they occur?

■ Business Productivity

Are you confident that you are getting the most from your computer systems?

Notes

If you've identified an opportunity to improve your I.T. systems, you should arrange a FREE technology consultation with Invizage Technology. An experienced consultant will review your I.T. systems, determine how well your technology infrastructure is meeting your business needs, and assess the security of your valuable business data.

www.invizage.com.au

